

ALARMING NEWS

SUMMER 2023



A PUBLICATION FOR ALL OUR VALUED CUSTOMERS

Keep Tabs at Home No Matter Where Your Travels Take You

Do you have a cross-country road trip planned this summer? With smarter home security from Mountain Alarm, you'll enjoy the peace of mind in knowing your home and property are protected wherever you may roam.

Our stylish smart locks easily integrate into our security systems. They provide you with the convenience of giving a trusted neighbor or friend a trackable code to collect your mail or walk the dog. No need for extra keys. You can also disarm your system, unlock the door, and rearm your system in case you need to provide access to a delivery driver or repairman while you're gone.

If you have school-aged children, their summer break is likely in full swing. Now is the perfect time to get Video Surveillance from Mountain Alarm. We offer many affordable camera options.

Security cameras inside and outside your home are the perfect way to keep an eye on your kids (and pets) during the busy summer months. Check in anytime through the app to get live or recorded clips of all their activities at home. It's a great way to make sure they're safe and to see what they're doing with all their new-found freedom.

Call us today at to learn more. Whether you're looking to add smart security to a home or business, or just need some need some additional or upgraded components, Mountain Alarm has you covered.

While you're away, you can always access, control, adjust, and arm your system through our user-friendly app. Set your system to "armed away" and you'll receive alerts on your smartphone if an alarm is triggered. Our monitoring center will also be notified in order to confirm the source of the alarm and dispatch first responders if necessary. And if you're only planning a relaxing staycation, set your system to "armed stay" and enjoy the comfort and security of your protected home.



PRESIDENT'S MESSAGE

Combining Growth with a Commitment to Service

Over the last several years, our family of companies has grown rapidly. While our presence across the country has greatly expanded, our commitment to you remains constant.



Through superior service and value, we aim to provide an unmatched customer experience brought to you by the same team of local experts who you've grown to trust.

When considering a potential addition to our family, many factors are evaluated—none more important than the company's expertise, experience, and demonstrated history of caring for customers. All acquisitions share in our core values and company culture. They are the trusted experts in their markets, and their team members and leaders remain in place to protect our customers' homes and businesses. Our brands are staffed by people who live, work, raise families, and invest in the communities we serve. We're proud to protect the lives of our friends and neighbors.

We've been blessed to add companies with long histories and deep roots in their respective communities. Collectively, we work hard to provide personalized attention to our customers. We also take great pride in leading the industry with the latest fire, security, and smart home technology at an outstanding value.

I continually challenge our teams to make each and every customer feel like he or she is our only customer. We hope those who have recently joined our family have experienced that level of customer care. Please reach out to us if you have any concerns, questions, or need assistance with any life safety needs.

Sincerely,
Eric Garner, CEO & President

ALWAYS EXPLORING
THE LATEST IN LIFE
SAFETY TECHNOLOGY



A group from Mountain Alarm's management team recently visited DMP headquarters in Missouri to tour their facility and learn about some exciting new product offerings from our long-time partner.

Look for Mountain Alarm in the near future to offer key innovations from DMP for system takeovers, remote system management, and video integration, among others.

In our effort to be the country's foremost expert in life safety systems,

Mountain Alarm continually collaborates with all the top manufacturers in the industry.

"Thank you for taking the time to visit DMP last week. You all have worked to build an impressive business and an excellent reputation over the years. We are thrilled to have the opportunity to work with you as a partner," DMP wrote following the visit.

We, too, appreciate these close relationships that have helped us protect our customers since 1952.

Follow These Tips to Prevent Wildfires

As summer heats up, so does wildfire season. Nearly 9 out of 10 wildfires are caused by humans. These preventable wildfires threaten lives, property, and our precious natural resources. The Department of the Interior offers these tips to help prevent them.

1. Pay close attention to weather and drought conditions which can affect the flammability of vegetation. Avoid any activities that involve fire or sparks when it's hot, dry, or windy.

2. Build your campfire in an open location far from flammables. Remove grass, leaves, and needles down to the soil. Cut wood in short lengths, pile it within the cleared area and then light the fire. Always stay near your fire.

3. Douse the fire with a bucket of water. Stir it. Add another bucket of water and stir it again. Your campfire should be cold to the touch before leaving.

4. If you are off-roading, avoid driving or parking over dry grass.

5. Whether it's a car, truck, or OHV, make sure your vehicle is current on all mechanical checkups and suited for off-road adventures.

6. Carry a shovel and a fire extinguisher in your vehicle. You should also carry a bucket, but you can also use a helmet or something similar to carry water from the source to a fire.

7. If you're towing a trailer, please remember to do a maintenance check to ensure the tires are not worn, the bearings and axles are greased, and safety chains are properly in place and not dragging.

8. Make sure to never operate equipment that produces sparks near dry vegetation. Always clear the area around your workspace. This area should be even larger if it is windy and dry.

9. States, counties and cities have different laws and regulations for using fireworks, so a little bit of research can save you the cost of a penalty, or worse—the cost of fighting a wildfire.

10. If you plan to burn debris, make sure you have water nearby. Be sure to "mop up" the ashes by adding water and stirring. Wildfires often start days or even weeks later from debris piles that were not extinguished properly. There may be burning restrictions in your area, so contact your local fire authority for more information.

Water Dragon™ Provides Seamless Solution for Water Monitoring

Alarm.com recently introduced its Water Dragon, a device to monitor usage that integrates into your existing system. Mountain Alarm's technicians can easily install this component without the need for a plumber.



With this 24/7 whole-property leak detection, it's never been easier or more affordable for you to prevent water damage.

KEY FEATURES

Using ultrasonic pulses to detect the flow of water, the Water Dragon can monitor an entire property, alerting you when there is unusual water activity, saving money and avoiding costly repairs.

MONITORS AND ALERTS

The Water Dragon also monitors pipe temperature and alerts you to potential frozen pipes. Through the app, you can view water trends for the day, week, or month to track usage over time and change consumption to conserve water and save money on your utility bills. Pair it with a retrofit water valve, like the IQ Water Valve, to automatically shut off water when a leak or frozen pipe is detected.

Call your local branch today to learn more about this amazing new water monitoring device or to schedule installation.

Reminder

If you're mailing your payment, please send it to:
P.O. Box 12487 • Ogden, UT 84412-2487



Call 1-888-349-3455 for customer service and remember to test your system monthly.

