

ALARMING NEWS

SUMMER 2024



A PUBLICATION FOR ALL OUR VALUED CUSTOMERS

Upgrade Your System this Summer

During these blistering summer months, a smart security system can provide a cooler, safer, more comfortable home. While many of us are traveling, interactive services also allow for convenient control and access to your security and automation system from anywhere.

If your system operates on older technology, you're missing out on the latest features and smart devices. Consider all the benefits to upgrading today.

- Arm and disarm the system from anywhere
- Receive remote alarm notifications via email or text message
- See when the system was armed or disarmed and by whom

Our cellular-based systems save time and money with energy-management and automation technology. Our easy-to-use app allows you to control door locks, garage doors, lights, thermostats, small appliances, and more from anywhere using a smartphone, tablet or computer.

As we all become more dependent on smartphones to help manage our daily lives, our interactive services provide the convenience of anytime,

anywhere system management. And our wireless, cellular-based systems provide the perfect platform to integrate the latest devices as the industry continues to innovate.



Upgrading your system puts your safety and security right at your fingertips. Imagine receiving real-time text and email alerts from

your security system, as well as remotely monitoring your home's surveillance with the added benefit of video analytics.

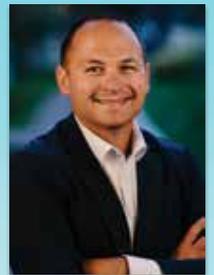
We offer the latest surveillance cameras so you have a real-time view of your home or business no matter where your summer travels take you. View live feeds, record and store footage, and send real-time segments to your web-enabled devices if alarms are triggered. We have many stylish interior and exterior cameras, including the ever-popular doorbell cameras, from the most trusted manufacturers.

Contact us today at 1-888-349-3455 to learn more about options to upgrade your system with video, interactive services, and smarter security and life safety components.

PRESIDENT'S MESSAGE

Joining the Family

I often say there's never been a better time to be part of the Mountain Alarm family. I hope that holds true for customers as well our team members.



We appreciate when you, our customers, refer us to family, friends, and colleagues as a trusted provider of Fire, Security, and Life Safety services. We are also grateful when an applicant for a position with our company heard about us through one of our customers.

As we continue to grow and expand into new markets, the career opportunities at our family of companies have never been greater. We have many open positions for every facet of our operation—technicians, customer service, sales, accounting, administration, and more. The opportunities to grow and thrive with us are nearly endless.

Working in the life safety industry is particularly rewarding. Our purpose is to protect our customers. And our mission is to do it better than anyone else.

If you have family or friends who are looking to join an organization dedicated to people—those we serve and those we work alongside—encourage them to consider Mountain Alarm and our associated brands. Job candidates can simply call 1-877-446-9347 to work with one of our amazing HR professionals, visit the Careers section on our websites, or email hrrsupport@mountainalarm.com.

We love welcoming new members to the team!

Sincerely,
Eric Garner, CEO & President

Ensuring Secure Access to Your Home or Business

In our world of security services, Access Control typically refers to how we help our commercial customers securely monitor and provide access to employees, customers, and visitors. But with a doorbell camera and a smart lock, homeowners with a Mountain Alarm system and interactive services can achieve similar protection for their access points.



We offer a variety of smart locks that allow you to unlock your door remotely using the Alarm.com app and your smartphone. Now combine that feature with the ability to see who is at your entrance with a doorbell camera. With a wide view of your front entrance area, whether someone rings the bell or not, you'll have an extra security camera ideally positioned. A doorbell camera alone can effectively deter unwanted visitors from coming onto your property.

Expecting a valuable delivery? When the delivery driver rings your smart doorbell, you'll get an alert that turns into a video feed. You can talk to the driver then unlock your smart lock all from the same screen. Then simply have him leave your package safely inside, re-lock your door, and re-arm your system right from the app. Many locks also have the capability to program several different user codes and make access rules unique to those codes.

Call us today at 1-888-349-3455 to learn about all our solutions to control access to your home (or business) conveniently and securely.

Fire Extinguisher Training from the Experts



Ever vigilant about providing our customers with the best service and protection, our Northern Utah Fire team recently provided on-site fire extinguisher training to the team at Wasatch Front Waste and Recycling District.

We offer this complimentary training to our valued commercial fire customers. Our techs always enjoy interacting with the employees and take pride in instructing them in the proper use of extinguishers in the unfortunate event of a fire.

Customer Portal Provides Easy Account Management

Register as a new user if you haven't previously accessed the customer portal. Just click on Log In on the top of our homepage and then New User Registration.

The portal offers many convenient features including, among others, setting up automatic payments, accessing account documents and settings, viewing and paying invoices, or going paperless.



Call us today at 1-888-349-3455 if you need help or have questions about the customer portal.

Reminder

If you're mailing your payment, please send it to:
P.O. Box 12487 • Ogden, UT 84412-2487



Call 1-888-349-3455 for customer service and remember to test your system monthly.

